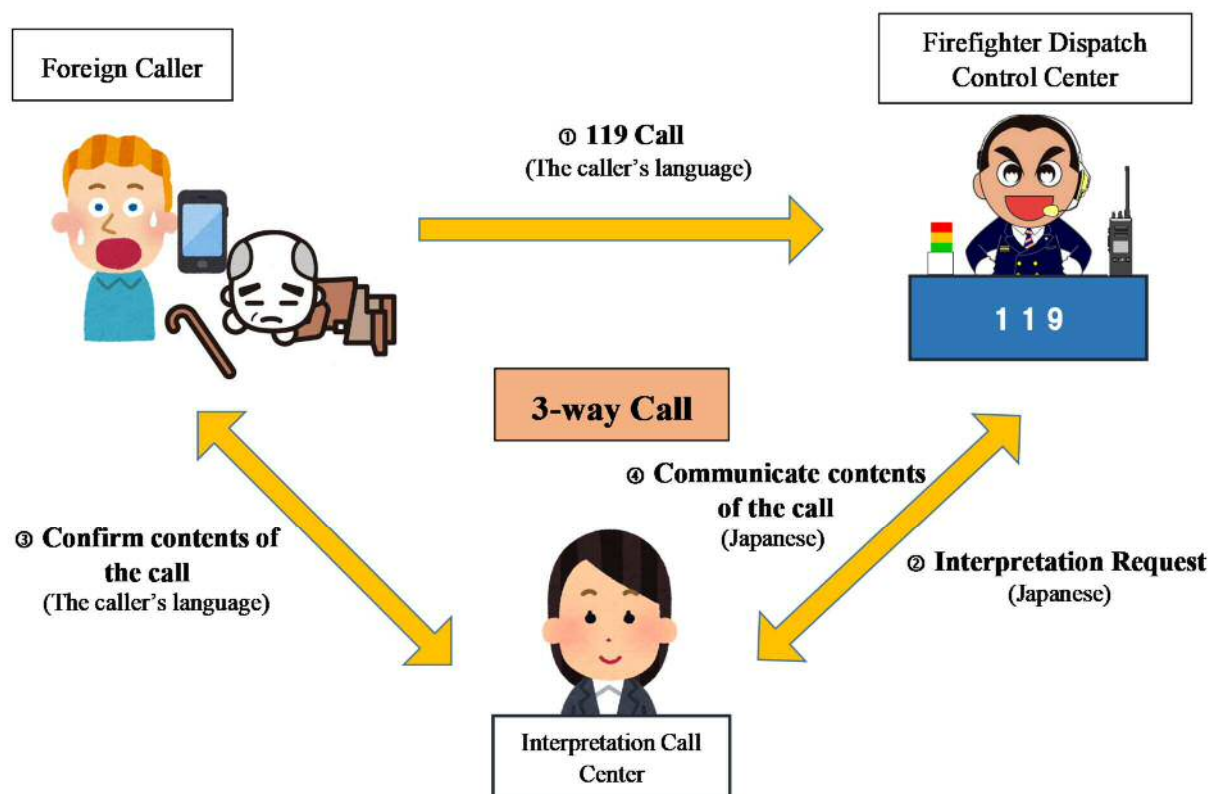


A System for Helping People who Cannot Speak Japanese

The City of Niigata has adopted an interpretation system using a multilingual call center in order to respond more quickly and accurately when taking emergency 119 calls in foreign languages, or when there is difficulty communicating in Japanese at the scene of an emergency.

When a 119 Call is Made



When Responding at the Scene

